

ODOR TROUBLESHOOTING

If you experience odors from your Big Dipper unit, follow the instructions below. For the best results, upgrade to a Big Dipper Advanced to eliminate odors or purchase an Upgrade Kit to reduce odors. Visit big-dipper.com/upgrade-kits to upgrade today!

HOW TO REDUCE ODOR FROM YOUR BIG DIPPER

- **Daily Maintenance.** Empty the strainer basket every day. Food debris can be a source of odor.
- Increase Water Intake. Fill up sinks connected to Big Dipper and drop them daily. Stagnant water = odors.
- Add Bleach. Pour an ounce of bleach in a sink connected to the Big Dipper, up to twice a week.
- Skim Cycle Time. Reduce the daily skim cycle time on the Big Dipper. Having a grease/oil layer in the tank can help lock in any odors caused by food debris.
- Add Grease or Oil. If reducing the skim cycle time doesn't help, add more grease or oil to the unit. This produces a thin layer Of grease or oil that can seal odors underneath.

OTHER CAUSES

FLOOR DRAINS

Avoid indirect floor drain connections. Indirect connections could be a source of odor. Consult local code prior to making changes.

AREA VENTILATION

Odors can be prevented by area ventilation, frequent fluid inputs, regular product maintenance, & proper product installation.

MORE

Kitchen menu, ambient temperatures, ware washing practices, sanitizers, and installation design can factor into odor generation.